## Respecting Communities Scenarios & Discussion Questions

Helping Site Directors succeed in their community interactions is a main part of your role. Think through the following scenarios and discussion questions to get a feel for what your management in this area could look like. Take notes! You'll discuss these scenarios and questions with your region at AD RAMP.

## Scenario 1:

One of your SDs is eager to follow the "YW Rules" and has been constantly hassling the housing partner to get a time nailed down to meet. The housing partner is a very nice person, but very busy. You've been to site already, and you couldn't even find time to meet because the housing partner missed a scheduled check-in. Your SD has some pressing questions that need to be answered about space use and a specific request from a group.

• How would you coach your SD in working with this partner to establish good communication?

## Scenario 2:

Another one of your SDs is terribly unorganized and has trouble keeping the site clean. The housing location is very busy during the day. We share the kitchen with Meals-on-Wheels and the Fellowship Hall with an adult day program. Even though a schedule for space usage has been determined, our staff still overlap with these programs.

- What additional questions would you recommend your Site Director add to their Weekly Check-In with the housing partner?
- How would you follow up with this SD about this situation?

## Discussion Ouestions for AD RAMP:

- When it comes to community or housing relationships when should you as an AD jump in to communicate directly with the community member or housing partner?
- How can you, in your Area Director role, engage with the community? What impact could your involvement in the community have on your Site Directors and teams?
- What are some ways you've learned, from this session or from your own experience, to empower and equip SDs to respect communities?